

**NORTH CAROLINA DEPARTMENT OF INSURANCE
RALEIGH, NORTH CAROLINA
OFFICE OF THE COMMISSIONER OF INSURANCE
ORDER ACTIVATING DISASTER MEDIATION PROGRAM**

AMENDED ORDER

WHEREAS, Part 2 of Article 44 of Chapter 58 of the General Statutes of North Carolina provides for a nonadversarial alternative dispute resolution procedure for a facilitated claim resolution conference prompted by the critical need for effective, fair, and timely handling of insurance claims arising out of damages to residential property as the result of an event for which there is a disaster declared within 60 days of the event; and

WHEREAS, as a result of Hurricane Florence, the President of the United States has issued a major disaster declaration (DR-4393) for the incident period dated September 14, 2018 and continuing and for the following counties: Beaufort County, Bladen County, Brunswick County, Carteret County, Columbus County, Craven County, Cumberland County, Duplin County, Harnett County, Jones County, Lenoir County, New Hanover County, Onslow County, Pamlico County, Pender County, Robeson County, Sampson County, and Wayne County;


NOW THEREFORE, pursuant to the authority vested in me as Commissioner of Insurance by North Carolina General Statute § 58-44-70, IT IS ORDERED:

SECTION 1. The mediation procedure authorized by Part 2 of Article 44 of Chapter 58 of the General Statutes of North Carolina is hereby established.

SECTION 2. All insurance companies subject to Part 2 of Article 44 of Chapter 58 of the General Statutes of North Carolina shall use the attached Template for "Right to Mediate" Notice.

This 18th day of September, 2018.




Mike Causey
Commissioner of Insurance